



Aquatec Flooring™

The World's First 100% Waterproof Luxury Vinyl Plank

RESIDENTIAL/COMMERCIAL WARRANTY

Aquatec Flooring, Inc. warrants that Aquatec Flooring™ LVF (luxury vinyl flooring) products will be free from manufacturing defects for the length of time specified for the particular product.

This warrants that its structure will not wear out; will be free of manufacturing defects; will not fade or discolor; will not stain; will not rip or tear from normal use; will not permanently indent when proper floor protectors are used as long as you own the product, provided the flooring covered by this warranty is installed and maintained according to the instructions included in the sold package. All floating product joints are warranted to be watertight.

Aquatec Flooring™ Inc. 20 mil products have a **lifetime limited warranty and a 20 year light commercial warranty**. The wear layer of the floor plank is warranted by Aquatec Flooring™ Inc. not to wear through under normal use for the length of the warranty. Gloss reduction or surface scratches are not considered surface wear. This warranty is transferable one time within 10 years of date of purchase.

Exclusions...what is not covered:

- Problems due to improper installation, non-recommended subflooring or improper subfloor preparation, improper floor care and installation products, or failure to follow maintenance recommendations.
- Change of gloss level, dulling, scratching, cutting, chipping, breakage or staining that occurs during or after installation as a result of improper use, maintenance or care. For a floor to “wear out” is defined as the absence of the wear layer and printed design due to normal household use. Scratching is not “wear out.”

- Problems due to accidents, abuse, or improper usage. Some examples are: damage from moving appliances or sliding furniture without adequate protection, rolling casters on furniture, rotating beater bars on vacuum cleaners, damage caused by heat from steam cleaning devices, dropping of heavy or sharp objects, and damage or discoloration from burns or fire.
- Problems due to temperature as a result of heat producing appliances such as a refrigerator or range, or hot air registers emitting direct flow of heat in excess of 176°F which, even intermittently, can scorch, burn, discolor, or fade your floor. Cigarettes, matches and other very hot objects can also damage your floor.
- Fading from prolonged exposure to direct sunlight.
- Color or design variations from samples and literature.
- Damage occurring during renovation or construction.
- Use of floor mats that are not labeled "non-staining."
- Rips, tears, gouges or indentations that occurs during or after installation as a result of improper use, maintenance or care.
- If a replacement of your floor is required due to mold, mildew or alkali staining, discoloration or other damage caused by mold, mildew or alkali, the replacement floor will not be warranted for conditions caused by mold, mildew or alkali.
- Labor on material that is installed with obvious visible defect.

Warranty Remedy

If your Aquatec Flooring™ product fails to perform under the conditions of this warranty, Aquatec Flooring™ will at its option repair the defective area(s) or supply new Aquatec Flooring™ material of the same color, design, and grade, if available; if unavailable or discontinued Aquatec Flooring™ reserves the right to select and supply similar Aquatec Flooring™ materials. This does not preclude replacement for other reasons as deemed appropriate by Aquatec Flooring™ Inc. After corrective action is taken on an existing defect, you will continue to receive the warranty coverage for the remaining period of your original warranty.

How to Make a Claim

If you find a defect or other matter covered by this warranty, you should promptly notify the retailer who sold the floor covering material, or you may contact Aquatec Flooring™ directly. Notice of a claim under this warranty must be in writing and must include proof of purchase. The correspondence with the retailer or Aquatec Flooring™ should include the product purchased, the amount purchased and the date of purchase. If you submit your claim directly to Aquatec Flooring™, Aquatec Flooring™ will contact you within 15 days of receipt of your claim to verify that the claim has been made.

You may submit your warranty claim directly to Aquatec Flooring™ at:

Aquatec Flooring TM Inc.: Department C
311 R Boston Post Rd.
Orange, CT 06477

Consequential or Incidental Damages

Aquatec Flooring™ excludes and will not pay consequential or incidental damages under this warranty. By this we mean that Aquatec Flooring™ will not cover or pay for any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. Some examples of consequential or incidental damages are: replacement of subfloors, trim moldings, disconnection/reconnecting appliances or fixtures, or moving of furniture/appliances.

No Implied Warranties

There are no implied warranties, including warranties of merchantability and fitness for a particular use, extending beyond this warranty.

Your Legal Rights

This warranty gives you specific legal rights and you may also have other rights which vary from state to state, except for these other rights, the remedies in the above warranties state the limit of Aquatec Flooring™ Inc.'s responsibility. No representative, employee, or agent of Aquatec Flooring™ Inc is authorized to modify or change the limited warranties stated herein.

Contact us if you have any questions regarding your new Aquatec Flooring™ floor, if you need additional maintenance information or require any other assistance.

Please call Aquatec Flooring™ Information at 800-313-3902, Monday through Friday, 8:30 a.m. to 5:00 p.m. EST or visit our website at www.Aquatecflooring.com.

Thank you for choosing Aquatec Flooring™.